

# ACR Systems Inc.

## Our Quality and Customer Service Commitment



ACR Systems' products are extremely accurate measurement tools for engineers, technicians, scientists, managers, and just about anyone who needs to log data that is crucial to solving problems and improving performance in their company and/or application.

As an ISO 9001 company, ACR Systems is committed to quality: quality products, quality service, and quality management and operations. Our customers have discovered that we provide them with a great deal more than quality products - we deliver a level of service that adds real value to the relationship.

We are committed to answering all enquiries, processing all orders and assisting you with any technical support issues with the utmost speed, courtesy and professionalism. We guarantee a return response in the format that you request within 24 hours.

We have a number of tools available for you to reach us. You may call and speak one-to-one with a customer service or sales rep on the phone during regular business hours Monday to Friday 8:00am to 4:30pm PST. You may phone, fax or email us or visit our website at [www.acrsystems.com](http://www.acrsystems.com). Our website includes extensive product information, useful and informative training materials and an equation generator and conversion program.

In addition to providing quality products and unsurpassed customer service, we offer:

- Exceptional warranties;
- Next-day shipping; and
- Calibration services.

ACR's commitment to quality and customer service is company-wide; responsibility for it begins at the highest levels. With the full commitment of our president, Albert C. Rock, the Customer Service department and everyone at ACR Systems pledges to address all of your data logging needs.

We thank you for your business and hope that you enjoy data logging ACR Systems'-style.

### **Eric Durand**

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ISO Management Representative  
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